



November 11, 2009

Arthur I. McCoy
Sr. Vice President
San-I-Pak, Inc.

Dear Arthur,

It is a pleasure to report to you that our San-I-Pak system has preformed to expectations. The decision to select your equipment followed extensive research, installation tours, and a visit to your factory. The entire experience has resulted in a good partnering.

The San-I-Pak operation is less expensive than our previous method of outsourcing. I am happy to share our experience with other institutions considering the responsible practice of treating their infectious waste on site.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Rick Carpenter". The signature is fluid and cursive, with a long horizontal stroke at the end.

Rick Carpenter
Vice President of Facilities Management
United Regional Health Care System